

Mrs Janet Bailey &amp; Mrs Dawn Gittens

# Norton Lodge



## Are services

|             |                             |
|-------------|-----------------------------|
| Safe?       | <b>Good</b>                 |
| Effective?  | <b>Requires improvement</b> |
| Caring?     | <b>Good</b>                 |
| Responsive? | <b>Good</b>                 |
| Well-led?   | <b>Good</b>                 |

The Care Quality Commission is the independent regulator of health and social care in England. You can read our inspection report at <https://www.cqc.org.uk/location/1-114588522>

We would like to hear about your experience of the care you have received, whether good or bad. Call us on 03000 61 61 61, e-mail [enquiries@cqc.org.uk](mailto:enquiries@cqc.org.uk), or go to [www.cqc.org.uk/share-your-experience-finder](http://www.cqc.org.uk/share-your-experience-finder)